

# THE IVERS PRACTICE

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Dear Carer

Thank you for your recent email regarding your concerns about coronavirus. At Carers Bucks, we are following the advice from NHS 111 and Public Health England and are responding to information as and when it is shared. We do understand that this is a very worrying time for people who have caring responsibilities and our telephone support is unaffected during this time. Our adult carer support workers are available Monday-Thursday 9-5 and on Fridays 9-4.30. In order that you can plan ahead, it could be helpful for you to consider the following:

- If there is currently a care package in place for the person that you care for, it may be worth contacting the care provider to discuss plans in the event of a situation where you are unable to care for your loved one.
- If you were to become ill, are there any family members who would be able to step in temporarily? If you have a Carers Emergency Plan, please make sure it's as up to date as possible.
- If the person you care for is a self-funder (i.e. has savings in excess of £23,250) the Brokerage Service at Bucks County Council can help you to source options of care, as long as the person requiring care is a resident in Buckinghamshire, in a Buckinghamshire hospital or registered with a Buckinghamshire GP. The Brokerage contact number is 01296 382667
- The office hours telephone number for Bucks Adult Social Care (also known as the Adult Early Help Team) is 01296 383204. Out of office hours, the number is 0800 999 7677
- Bucks County Council have a single point of information page on their website, which you can access on:  
<https://www.bucksgov.uk/services/community/emergency-planning/coronavirus-information-and-advice/>
- The NHS guidelines can be found here:  
<https://www.nhs.uk/conditions/coronavirus-covid-19/>

We would strongly encourage you to use the above sources to make sure you are getting the most up-to-date, appropriate information.

Best wishes  
Carers Bucks.